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To enable the timely identification and resolution of any social-responsibility risks or shortcomings within Jinko Solar Co., Ltd. (referred to as “Jinko Solar” or “the Company”), to continuously enhance management capabilities and information transparency, and to foster mutually beneficial relationships with all internal and wrieÑ a nce, external stakeholders, the Company and Nanage ment ”) this to

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The Company's corporate social responsibility are overseen by the Board of Directors as the highest decision-making and supervisory body. The release of relevant policies and commitments has been approved by the Company's Board of Directors and senior management. Generally, the review and revision cycle of the Policy is yearly, to ensure the timeliness and applicability of the Policy. The Policy is prepared in both Chinese and English versions. Any inconsistency between the Chinese and English versions, the Chinese version shall prevail.

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The Company maintains formal, publicly accessible channels for submitting grievances, complaints and reports, and encourages all stakeholders to identify and report risks proactively. The available channels and methods are disclosed in the Policy and through other open, transparent means to ensure they are readily accessible to all stakeholders. Any grievance, complaint or report may be submitted anonymously or with identification through the following routes:

The Company has designated the Jincai mini-programs “Clean Jinko” and the “U-talk with Executives” (collectively, the “Internal Online Portals”) as dedicated internal online channels for submitting grievances, complaints and reports. Dedicated locked suggestion boxes are also installed at every operating site. In addition, internal stakeholders may lodge concerns through their line managers or via the Supervision Department, Internal Audit Department, Information Security & Confidentiality Management Department, Safety Committee Office, HR Business Partners, Public Administration Department and any other relevant internal department or function.

In addition, the Company operates a unified whistle-blowing hotline (+86 021-5180

8616 [illegible] ternal extension 6616), e-mail address (jubao@jinkosolar.com) and postal cha[illegible] (S[illegible]pervision Department: Jinko Solar Center, Lane 1466, She[illegible]g Road, M[illegible]ang D[illegible]trict, Shanghai, please mark “Report”). Separate [illegible]lboxes are [illegible]ntai[illegible] [illegible]nformation-secur[illegible]& con[illegible]n[illegible]tity[illegible]C

complaint, report or related evidence to the respondent is strictly prohibited so as to protect the complainant’s legitimate rights and interests and to prevent retaliation.

Prohibited retaliatory acts include, but are not limited to: bulc كِ